

FIRST ARTICLE AND LIABILITY POLICY

The enclosed part is hereby submitted for your inspection. The results of our inspection may be detailed on an inspection report, which may be included with this shipment. Please be advised of our liability policy that follows:

"We take great care and pride in the operation of our business, Occasionally broaches and or machines fail thru no fault of our own, therefore liability for damages regardless of cause will be limited to the cost of broaching each individual item. Under no circumstances will Pioneer Broach be liable for consequential damages unless agreed to in writing before commencement. Claims will only be classified as valid, if we made within 72 hrs. of receipt of shipment. <u>Any defective parts must be returned to us for evaluation and possible re-process.</u>"

In-process inspectors will make every effort to ensure parts conform to requirements; however, intrinsic problems do occasionally occur. Should source inspection be warranted, every effort will be made to accommodate your representative.

Please sign and return a copy of this document, as acknowledgement of our liability policy and that the first article part is acceptable. Please retain a copy for your records as this policy will apply to any subsequent orders whether or not first article acceptance is required. Please FAX a signed copy to (323) 722-1699. Once received, we will process the balance of your order. Thank You.

Eric Ezor Production Department Supervisor

Company name:	P.O. #:
Job #:	P/N:
Accepted by:	Title:
Signature:	Date: